

ROHDE & SCHWARZ

Make ideas real



SERVICE AT ROHDE & SCHWARZ YOU'RE IN GREAT HANDS



**WE WANT
TO HELP YOU
CONTROL
YOUR COSTS.**



AND THAT'S WHY WE FREEZE THEM FOR YEARS.

R&S®Service Contracts give you full service with cost control. You won't be hit with extra service costs when a problem arises.

For a fraction of the purchase price, you can rest easy for years with the security afforded by manufacturer service.

LONG-TERM BENEFIT: ALL THE ADVANTAGES OF THE R&S®SERVICE CONTRACTS

Helping you get the best performance in your core business is our main focus. A service contract offers you comprehensive services to get the most from your high-quality, durable Rohde&Schwarz products. Choose the service package that is right for you. Your benefits at a glance:

Low, predictable costs

With highly complex instruments or systems, it's not always possible to avoid problems. As the manufacturer, we are thoroughly familiar with the special features of our products, and know where to look if there is a problem. Our R&S®Service Contracts keep the overall costs for your product transparent and stable at all times. For example, a five-year Repair Coverage contract is often less expensive than the cost of a single repair.

Added value

With every maintenance, repair and calibration, you benefit from efficient Rohde & Schwarz solutions. This can be very cost-effective over the long run.

Reliable and dependable

Lasting functionality and availability are fundamental to profitable operations. Regular maintenance and calibration of your Rohde & Schwarz instruments ensures dependable workflows that maintain precision even after many years. A five-year Repair and Calibration Coverage contract directly from the manufacturer ensures that your instruments are regularly checked and adjusted. You can rely on highest precision and be confident that everything will go according to plan, now and in the future.

Added value

A service only the manufacturer can offer: Any time your instruments are in for repair or calibration, Rohde & Schwarz checks to see if they need modifications or updates and brings them up to date.

Transparent and flexible

Operation of your instruments can result in costs you did not originally factor in. The R&S®Service Contracts make it easy for you to keep an eye on your operating costs. Our knowledgeable representatives will help you quickly find the right services for your business requirements. Knowing that your instruments are always working to their full potential allows you to focus on your core business.

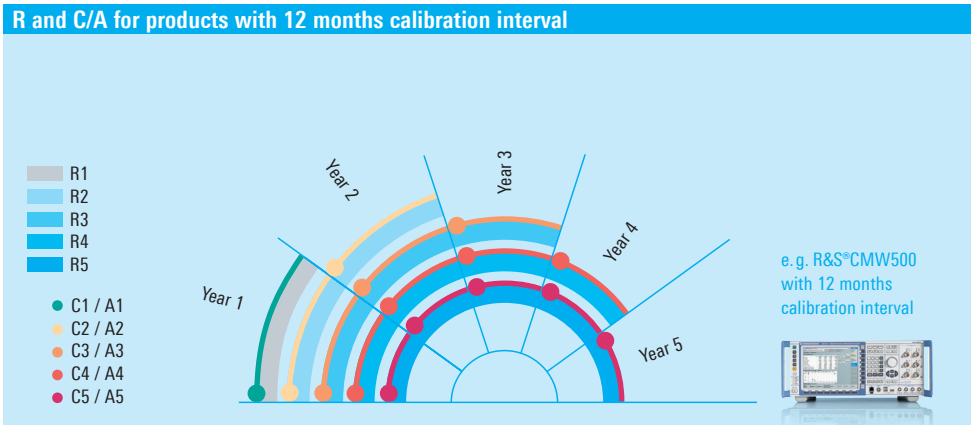
Added value

The R&S®Service Contracts make it easy for you to budget by giving you absolute price stability for the term of the agreement. Our distribution partners will be happy to show you all our service options.

ROHDE & SCHWARZ SERVICES

To make sure you get the full benefit from the functionality and precision of your instruments for the longest possible time, we offer a range of services that are tailored to your specific needs. Choose one of the following packages. All are available with terms of one to five years.

Coverage
Product
Includes
Repairs
Calibration needed during repair
Scheduled calibration in line with Rohde & Schwarz guidelines and ISO/IEC 17025
Calibration as required due to technical upgrade
Calibration adjustments for optimum, reliable performance
Firmware updates
Preventative maintenance and service modifications

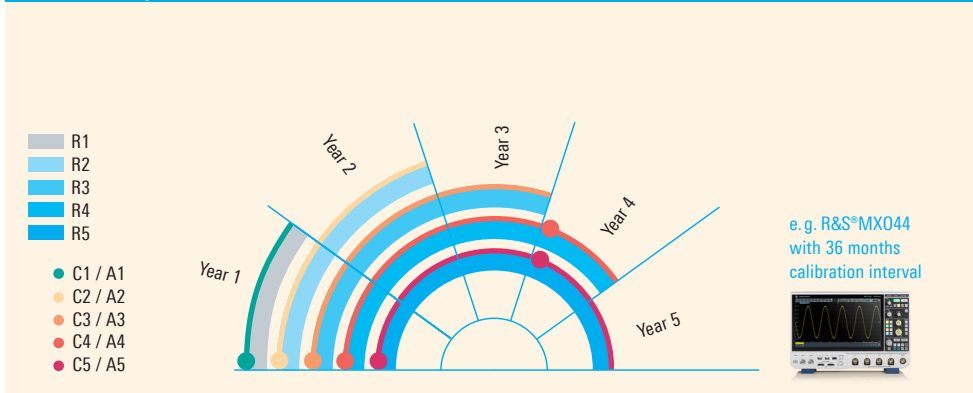


● Calibration — Calibration coverage

If you would prefer to have different contract durations or calibration intervals, please contact your sales partner.

Repairs	Calibration (Rohde & Schwarz recommended intervals)	
	R1-R5	A1-A5
Repair Coverage	Rohde & Schwarz Manufacturer Calibration	Rohde & Schwarz Accredited Calibration
•		
•	•	•
	•	•
	•	•
•	•	•
•	•	•
•	•	•

R and C/A for products with 36 months calibration interval



● Calibration — Calibration coverage

Service at Rohde & Schwarz You're in great hands

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

Rohde & Schwarz

The Rohde & Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test & measurement, technology systems and networks & cybersecurity. Founded 90 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

www.rohde-schwarz.com

Sustainable product design

- Environmental compatibility and eco-footprint
- Energy efficiency and low emissions
- Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

Rohde & Schwarz training

www.training.rohde-schwarz.com

Rohde & Schwarz customer support

www.rohde-schwarz.com/support



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