

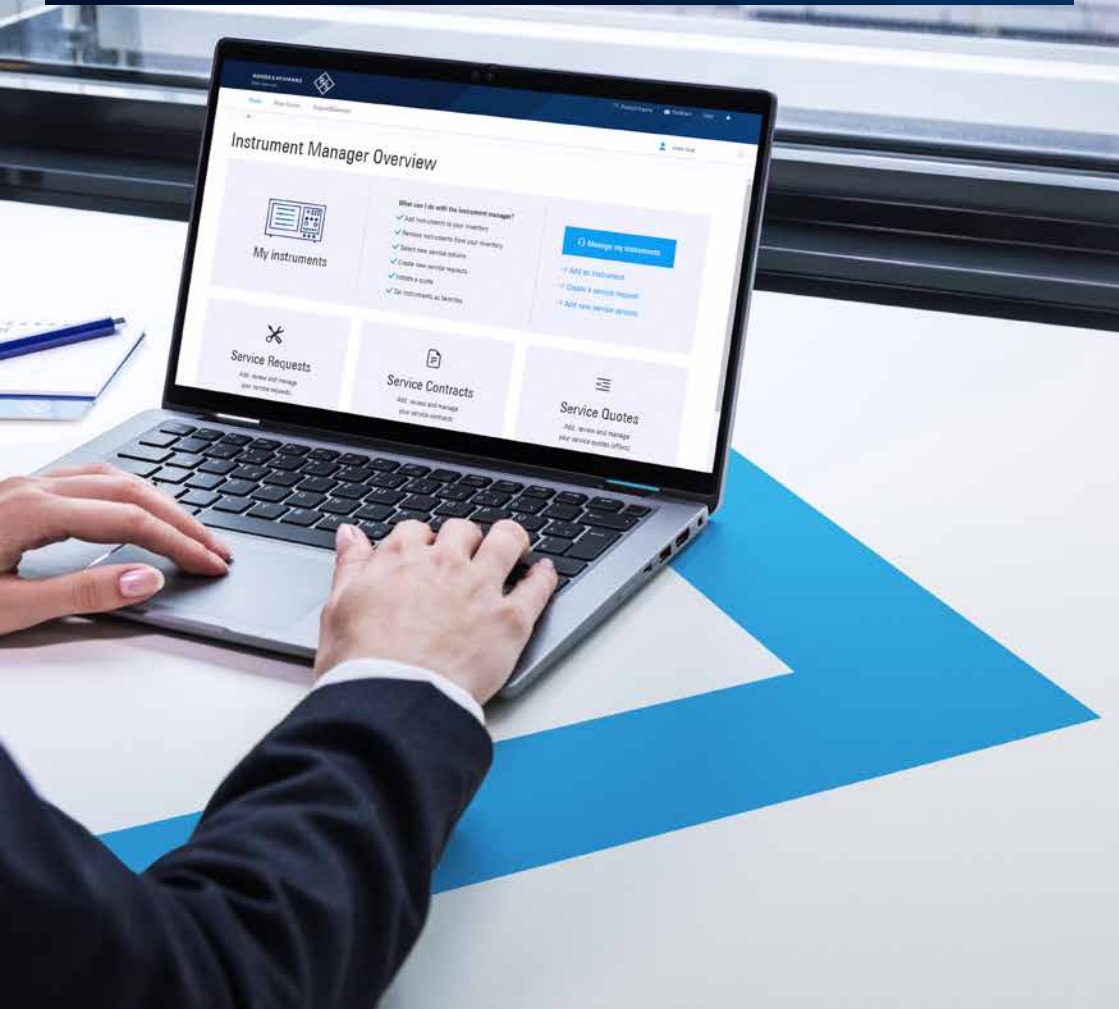
ROHDE & SCHWARZ

Make ideas real



R&S® INSTRUMENT MANAGER

The R&S®InstrumentManager is a free online platform created for easy management of your instruments and services.



“
**YOU'RE IN
GREAT HANDS**
”

More than a claim – a quality promise for our service solutions

As a reliable partner, we know our customers' concerns. We always think about the best support we could provide you with. To emphasize where we want to position us as your preferred supplier, we created a claim. but it's more than a claim, it is a promise we give to all of our clients: We support you through all phases of the product life cycle[^] and stand by you with an extensive and constantly growing portfolio of services.

All our service solutions are designed to ensure absolute reliability and precision of your instruments and can be tailored to your specific needs. We create a stable safety net to avoid downtimes and help you to be performant at any time.

We Care. For you. For your performance.

ALL THE CARE YOUR INSTRUMENTS NEED

Collaborate with us using the R&S®InstrumentManager – a single solution for managing your instruments.

As manufacturer we have the deepest knowledge in maintenance of our high complex and innovative devices. We always strive to provide our customers with the best service experience possible. That is why we are continuously developing our services.

To improve our collaboration, we came up with an improved service platform that is even more flexible to use.

The **R&S®InstrumentManager** provides a quick, intuitive and responsive access to all important instrument information and Rohde&Schwarz services.

Get started

Scan the [QR-Code](#) or follow the [link](#) to start using the R&S®InstrumentManager.

www.rohde-schwarz.com/instrumentmanager/app



INTRODUCING THE R&S®INSTRUMENT MANAGER

The R&S®InstrumentManager unites holistic transparency, a user-friendly handling as well as an efficient service request and contract placement in just one online application. The platform helps you to manage your instrument list, the last calibration date, the recommended calibration interval, the service contracts, self-service section, and service quotes.

Rohde & Schwarz is fully dedicated to creating instruments that will serve for a long time, but also to the task of keeping those instruments accurate and performing as optimally as the day you started using them.

For this reason, the R&S®InstrumentManager provides you with immediate support and all relevant information on available services for your instruments right away.

Benefit from the R&S®InstrumentManager online platform:



Less administrative efforts

Reduce administrative tasks by offering all important, transparent instrument information in a single place.



Seamless service coverage

Accelerate the purchase and renewal of service options with a convenient, streamlined user experience and self-service for contract overviews, saving you time and effort.



Stay always on

Increase efficiency by providing you with a full, easy-to-use overview of the current equipment repair or calibration status.



Advisory at your side

Get a transparent and convenient access to service offerings and quotes by Rohde&Schwarz and to your Rohde&Schwarz sales engineer.

FEATURES AWAKING YOUR CURIOSITY



Fully responsive

Your R&S®InstrumentManager is fully responsive and accessible from your computer, tablet and smartphone.



Consolidated instrument list

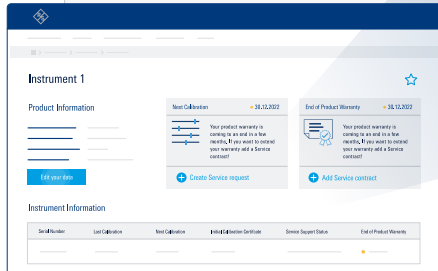
You can now find all your Rohde&Schwarz as well as external products in one common instrument list.



Receive quotes in real time

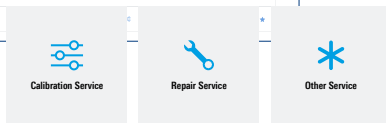
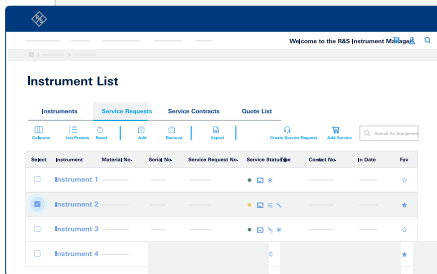
Create your own quote in the self-service section and receive it immediately.

You can now easily manage your products and the connected services yourself. For example, set a custom interval for calibration which follows your product strategy.



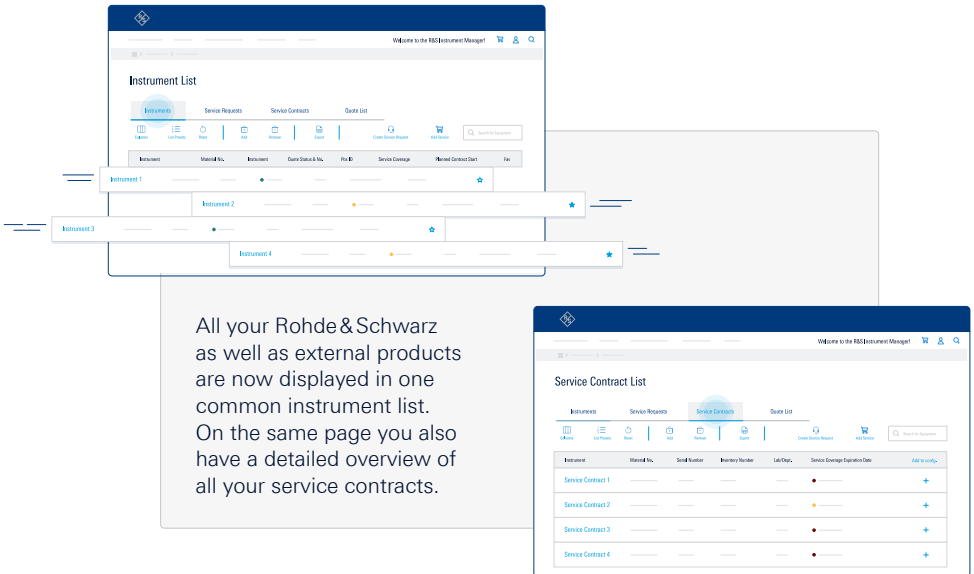
The 'Edit your data' modal form contains the following fields: 'Inventory No.' (empty), 'Customized Calibration Interval (in months)' (value: 18), 'Calibration Status' (empty), and 'Cost Center' (empty). A blue 'Save' button is located at the bottom right of the modal.

Use the Service Request functionality to get in touch with our R&S service team and to track status updates. Once the Service is done you get a Service Report and Calibration document. The integrated service history helps to view the documents e.g during audits.



THAT'S OUR R&S® INSTRUMENT MANAGER

We integrated a modern, even more intuitive user interface to ensure an easy navigation and updated all features to the latest technological and security standard for best performance.



The image displays two overlapping screenshots of the R&S Instrument Manager web application. The top screenshot shows the 'Instrument List' page, which features a navigation bar with tabs for 'Instruments', 'Service Requests', 'Service Contracts', and 'Quote List'. Below the navigation bar is a search bar and a table with columns for 'Instruments', 'Manual No.', 'Instrument', 'Date Status & No.', 'P.N. ID', 'Service Change', 'Related Contract Date', and 'Loc.'. Four instrument entries are visible, labeled 'Instrument 1' through 'Instrument 4'. The bottom screenshot shows the 'Service Contract List' page, which has a similar navigation bar. Below it is a search bar and a table with columns for 'Instruments', 'Manual No.', 'Serial Number', 'Business Number', 'Lab/Phys.', 'Service Coverage Expiration Date', and 'Add to Inventory'. Four service contract entries are visible, labeled 'Service Contract 1' through 'Service Contract 4'. A text box on the left side of the image contains the following text:

All your Rohde & Schwarz as well as external products are now displayed in one common instrument list. On the same page you also have a detailed overview of all your service contracts.

Service at Rohde & Schwarz You're in great hands

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

Rohde & Schwarz

The Rohde & Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test & measurement, technology systems and networks & cybersecurity. Founded more than 85 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

www.rohde-schwarz.com

Sustainable product design

- ▶ Environmental compatibility and eco-footprint
- ▶ Energy efficiency and low emissions
- ▶ Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

Rohde & Schwarz training

www.training.rohde-schwarz.com

Rohde & Schwarz customer support

www.rohde-schwarz.com/support

