

ROHDE & SCHWARZ

Make ideas real



SERVICE AT ROHDE & SCHWARZ YOU'RE IN GREAT HANDS





**WE WANT
TO HELP YOU
CONTROL
YOUR COSTS.**

**AND THAT'S
WHY WE
FREEZE THEM
FOR YEARS.**

The R&S®Extended Warranty offers cost control while giving you full service from the start. If there is a problem, you are insured against extra service costs.

For a fraction of the purchase price you can rest easy for years with the security afforded by manufacturer service.

LONG-TERM BENEFIT: ALL THE ADVANTAGES OF THE R&S®EXTENDED WARRANTY

Helping you get the best performance in your core business is our main focus. Along with long-lived, high-end products, we offer very dependable service with our extended warranty. You can decide which of our high-performance service packages is right for you. The benefits of the R&S®Extended Warranty at a glance:

Low, predictable costs

With highly complex instruments or systems, it's not always possible to avoid problems. As the manufacturer we are thoroughly familiar with the special features of our products, and know where to look if there is a problem. Our R&S®Extended Warranty keeps the overall costs for your product transparent and consistent at all times. For example, a four-year warranty can often be cheaper than a single repair.

Added value

With every maintenance, repair and calibration, you benefit from efficient Rohde & Schwarz solutions. This can be very cost-effective over the long run.

Safe and dependable

Lasting functionality and availability are fundamental to profitable operations. The regular maintenance and calibration of your Rohde & Schwarz instruments ensure dependable workflows that lose none of their precision even after many years. A four-year extended warranty and calibration coverage directly from the manufacturer ensures that your instruments are regularly checked and adjusted. You can depend on the highest precision and on everything going according to plan, now and in the future.

Added value

Nobody understands your instruments better than the manufacturer. Rohde & Schwarz service means that whenever we maintain or calibrate your instruments, we also check whether modifications and updates are called for, and bring them up to date. That's a service only the manufacturer can offer.

Transparent and flexible

Operation of your instruments can result in costs you did not originally factor in. The R&S®Extended Warranty makes it easy for you to keep an eye on your operating costs. Our knowledgeable representatives will help you find the right services for your business requirements. You can quickly find the best way to make sure your instruments are always working to their full potential, so you can focus on your core business.

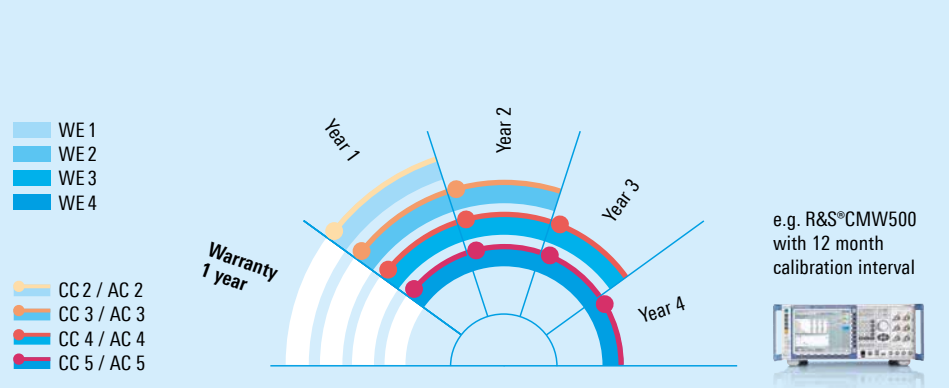
Added value

The R&S®Extended Warranty makes it easy for you to budget, by giving you absolute price stability for the term of the agreement. Our distribution partners can show you all of our service options.

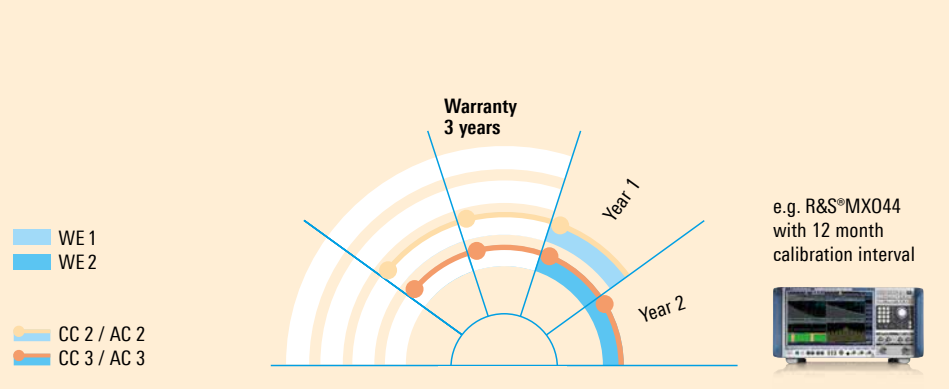
ROHDE & SCHWARZ SERVICES

To make sure you get the full benefit from the functionality and precision of your instruments for the longest possible time, we offer a range of services that are tailored to your specific needs. Choose extended warranty (WE1 to WE4) for complete protection in case of repair, or combine the extended warranty with a R&S®Manufacturer Calibration coverage (CC2 to CC5) or a R&S®Accredited Calibration coverage (AC2 to AC5) for additional regular calibration of your instrument to an attractive package. Depending on the duration of the standard warranty there are different options available.

WE,CC and AC for products with 1 year warranty



WE,CC and AC for products with 3 years warranty



● Calibrations
 — Calibration coverage

Description	Extended Warranty (WE1-WE4)	Calibration Coverage (CC2-CC5)	Accredited Calibration Coverage (AC2-AC5)
Repair in case of malfunction All repairs during the warranty period are free of charge.	●		
Calibration if necessary as part of repair All necessary calibrations will be made during the repair.	R&S® Manufacturer-Calibration	R&S® Manufacturer-Calibration	R&S®Accredited-Calibration
Planned calibrations in line with Rohde & Schwarz guidelines and ISO/IEC 17025 With our precision test and diagnostic systems we analyze your equipment in detail, to detect and correct irregularities before they impact your measurements. Your instruments stay in top working condition.		R&S® Manufacturer-Calibration	R&S®Accredited-Calibration
Calibration as needed as part of hardware upgrades We take care that your Rohde & Schwarz product is regularly calibrated and maintained at the recommended intervals during the warranty period, including also calibrations as part of hardware upgrades to the latest technologies.		R&S® Manufacturer-Calibration	R&S®Accredited-Calibration
Firmware updates As part of regular checks, we will update your instrument's firmware to improve product characteristics, enhance system performance and bring all functions up to date.	●	●	●
Preventive maintenance and reliability modifications To improve the performance and reliability of your instrument, we maintain it with the greatest care and precision. This naturally includes hardware updates, a service that only the manufacturer can offer.	●	●	●

Service at Rohde & Schwarz You're in great hands

- ▶ Worldwide
- ▶ Local and personalized
- ▶ Customized and flexible
- ▶ Uncompromising quality
- ▶ Long-term dependability

Rohde & Schwarz

The Rohde & Schwarz technology group is among the trailblazers when it comes to paving the way for a safer and connected world with its leading solutions in test & measurement, technology systems and networks & cybersecurity. Founded 90 years ago, the group is a reliable partner for industry and government customers around the globe. The independent company is headquartered in Munich, Germany and has an extensive sales and service network with locations in more than 70 countries.

www.rohde-schwarz.com

Sustainable product design

- Environmental compatibility and eco-footprint
- Energy efficiency and low emissions
- Longevity and optimized total cost of ownership

Certified Quality Management

ISO 9001

Certified Environmental Management

ISO 14001

Rohde & Schwarz training

www.training.rohde-schwarz.com

Rohde & Schwarz customer support

www.rohde-schwarz.com/support



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