

# Sending e-mails – without the risk!

## The Rohde & Schwarz Secure E-Mail Web Interface

Quick Reference Guide V1.0.4

Only the most recent version of this document is valid.



**ROHDE & SCHWARZ**

# Contents

I	List of figures.....	2
1	Foreword.....	3
2	Security objectives and measures.....	4
2.1	<b>Authenticity</b> .....	4
2.2	<b>Integrity</b> .....	4
2.3	<b>Confidentiality</b> .....	5
3	Making initial contact.....	7
4	Rohde & Schwarz Secure E-Mail Webinterface .....	8
4.1	<b>Registering on the Rohde &amp; Schwarz Secure E-Mail web interface</b> .....	8
4.2	<b>Entering the user information</b> .....	9
4.3	<b>Defining the security questions / responses</b> .....	10
4.4	<b>Login</b> .....	11
4.5	<b>Your Rohde &amp; Schwarz Secure E-Mail mailbox</b> .....	11
4.6	<b>Your Rohde &amp; Schwarz Secure E-Mail inbox</b> .....	12
4.7	<b>Responding to an e-mail</b> .....	13
4.8	<b>Changing your password</b> .....	14
4.9	<b>Forgotten your password?</b> .....	14
4.10	<b>Administration of S/MIME certificates or PGP keys</b> .....	16
4.11	<b>Mobile login</b> .....	17
5	Notes.....	18
6	FAQ.....	19
7	Do you have any further questions? .....	21

# I List of figures

Fig. 1: Registration e-mail for Rohde & Schwarz Secure E-Mail.....	7
Fig. 2: Rohde & Schwarz Secure E-Mail web interface – login mask. ....	8
Fig. 3: Rohde & Schwarz Secure E-Mail web interface – welcome message. ....	9
Fig. 4: Rohde & Schwarz Secure E-Mail – defining the user ID/password. ....	9
Fig. 5: Rohde & Schwarz Secure E-Mail – defining security questions. ....	10
Fig. 6: Rohde & Schwarz Secure E-Mail – login mask.....	11
Fig. 7: Rohde & Schwarz Secure E-Mail – mailbox overview page. ....	11
Fig. 8: Rohde & Schwarz Secure E-Mail – inbox.....	12
Fig. 9: Rohde & Schwarz Secure E-Mail web interface – e-mail.....	12
Fig. 10: Rohde & Schwarz Secure E-Mail web interface – creating a new e-mail. ....	13
Fig. 11: Rohde & Schwarz Secure E-Mail web interface – changing your password. ....	14
Fig. 12: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 1. ....	14
Fig. 13: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 2. ....	15
Fig. 14: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 3. ....	15
Fig. 15: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 4. ....	15
Fig. 16: Rohde & Schwarz Secure E-Mail web interface – administration of S/MIME certificates and PGP keys.....	16
Fig. 17: Rohde & Schwarz Secure E-Mail web interface – mobile login. ....	17
Fig. 18: Rohde & Schwarz Secure E-Mail web interface – mobile inbox. ....	17

# 1 Foreword

E-mails have become an integral part of everyday life. For many years now, this medium has been used as a fast and uncomplicated way to communicate. Nevertheless, aspects that most people do not consider critical in their personal communications can be associated with substantial risks in business communications. As a communications media, e-mail is vulnerable to risks such as monitoring of e-mail content, faking of an e-mail identity, phishing or spam. Users are not always able to detect such threats at first glance. It is possible, for example, for third parties to read or falsify unsecured messages during transport. Furthermore, there is a danger of e-mails being misdirected or imitated without the sender or the recipient ever knowing that it happened. This can cause incalculable damage for both parties.

## 2 Security objectives and measures

In order to do a better job of mitigating the risks described in the foreword, this section describes the security objectives that Rohde & Schwarz will be seeking to achieve by implementing advanced technical measures.

### 2.1 Authenticity

#### **Weak points:**

Your e-mail program shows you a sender's address; however, falsifying that information is trivial from a technical perspective. As a medium, e-mail is fundamentally unsuitable for reliably verifying the sender's authenticity unless supplementary technical measures are implemented. E-mail technology makes it possible, with little effort, to hide the sender's true address or systematically steal an identity by falsifying the sender address that appears to the reader.

#### **Threats:**

Identity theft frequently occurs in connection with phishing attacks (often coupled with social engineering attacks), while general concealment of the true sender's address is used to send spam e-mails.

#### **Measures:**

Attaching a digital signature enables the recipient to verify that a given message has been sent from within the Rohde & Schwarz organization and that it was signed there digitally using a key that is assigned to a specific e-mail address. With very few exceptions, at Rohde & Schwarz, the signature of an e-mail that is visible in an external relationship was applied at a central location. These are not qualified or advanced signatures as defined by the German Signature Law (Signaturgesetz, SigG), because it is not necessary to fulfill all of the stipulations set forth in that law to achieve the primary security objectives (integrity and confidentiality).

### 2.2 Integrity

#### **Weak points:**

It takes relatively little effort to change the content of unprotected e-mails during transport between the person sending the e-mail and the recipient.

#### **Threats:**

In combination with identity theft, this can lead to the e-mail having an authentic structure, which lends it a correspondingly trustworthy and genuine appearance, although the content has been carefully manipulated to accomplish the purpose of an attack.

#### **Measures:**

Attaching a digital signature on the sender's end to an e-mail that is to be sent to an external destination enables the recipient to verify the integrity of the e-mail message and reliably detect any manipulation of the e-mail that might occur after the message leaves the system that signed it.

## 2.3 Confidentiality

### Weak points:

As a medium, e-mail offers no special protection for ensuring confidentiality, and sending an e-mail can be compared to sending a post card. En route from the sender to the recipient, the message can be read at any point within the communications chain.

### Threats:

Everyone who uses this medium should always be aware that "monitoring" of the worldwide flow of data is a common practice and that only a few simple tools are needed to tap into the data stream, even in smaller network environments. For this reason, it is no problem to extract information from unprotected e-mail messages without the sender or recipient ever being able to know if that happened. As a result, it is possible for a company's business-critical information to end up in the wrong hands.

### Measures:

By employing suitable forms of encryption prior to sending the message via an untrustworthy (public) network, it is possible to ensure the confidentiality of the message content during transport, and – depending on the selected procedure and agreement between the communications partners – at the storage location, too.

Rohde & Schwarz makes it possible to use cryptographically secured external communications employing the recognized and standardized S/MIME<sup>1</sup> and PGP<sup>2</sup> methods. Encrypting outgoing e-mails that contain business-critical content is mandatory when the recipient's trustworthy, public key material is available. Here, Rohde & Schwarz prefers to use the S/MIME method rather than PGP.

If business-critical information is present, but there is no trustworthy key material available for the addressed recipient, the information is kept on hold and not sent. Instead, the information is held available for a certain period on the Rohde & Schwarz Secure E-Mail web interface, where it can be viewed and picked up.

For this purpose, the Rohde & Schwarz sender provides the external recipient with an initial (one-time) password via an alternative communications channel (out of band, e.g. SMS or telephone). Via the Rohde & Schwarz Secure E-Mail web interface, the recipient can also transfer valid public S/MIME or PGP key material to Rohde & Schwarz. Preferably, however, a signed e-mail should be sent to a Rohde & Schwarz recipient; that e-mail is then used to extract the key material and verify its trustworthiness.

In order to send an e-mail that has been encrypted using S/MIME or PGP to an e-mail address at Rohde & Schwarz, the recipient's key material can be obtained by requesting a signed e-

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<sup>1</sup> Wikipedia (translated from the German version): S/MIME (Secure/Multipurpose Internet Mail Extensions) is a standard for encrypting and signing MIME-encapsulated e-mails using a hybrid encryption system. S/MIME is a hierarchical certification model in which the authenticity of public keys is verified by a higher authority.

<sup>2</sup> Wikipedia (translated from the German version): Pretty Good Privacy (PGP) is a program created by Phil Zimmermann for encrypting and signing data. PGP uses a "public-key" process that employs a key pair assigned unambiguously to an identity. This pair consists of a public key that anyone can use to encrypt the data meant for the recipient, and a private key, which is kept secret. The private key is password-protected, and only the recipient is allowed to know it. Messages being sent to a recipient are encrypted using the recipient's public key. Once that has happened, the information can only be decrypted with the aid of the recipient's private key. This is also referred to as an asymmetric method, because the sender and the recipient use two different keys.

mail (from the Rohde & Schwarz communications partner) or (if the key material has already been generated for the e-mail address in question) by querying it on the Rohde & Schwarz Secure E-Mail web interface.

E-mails containing content that is not considered to be business-critical can be exchanged without encryption.

# 3 Making initial contact

## When Rohde & Schwarz initiates the communications

If Rohde & Schwarz wants to initiate secure communications with you by e-mail for the first time but does not have any trustworthy key material from you, you will receive an automatic, signed registration e-mail (see Fig. 1) for the Rohde & Schwarz Secure E-Mail web interface. Initially, Rohde & Schwarz will hold back the actual e-mail itself that is being sent to you. To ensure that the e-mail is not overlooked and that it does not land in the recycle bin, below you will find two pieces of relevant information regarding the registration e-mail:

- Subject: "Register to Receive an Encrypted Email"
- From: The e-mail address of your communications partner at Rohde & Schwarz

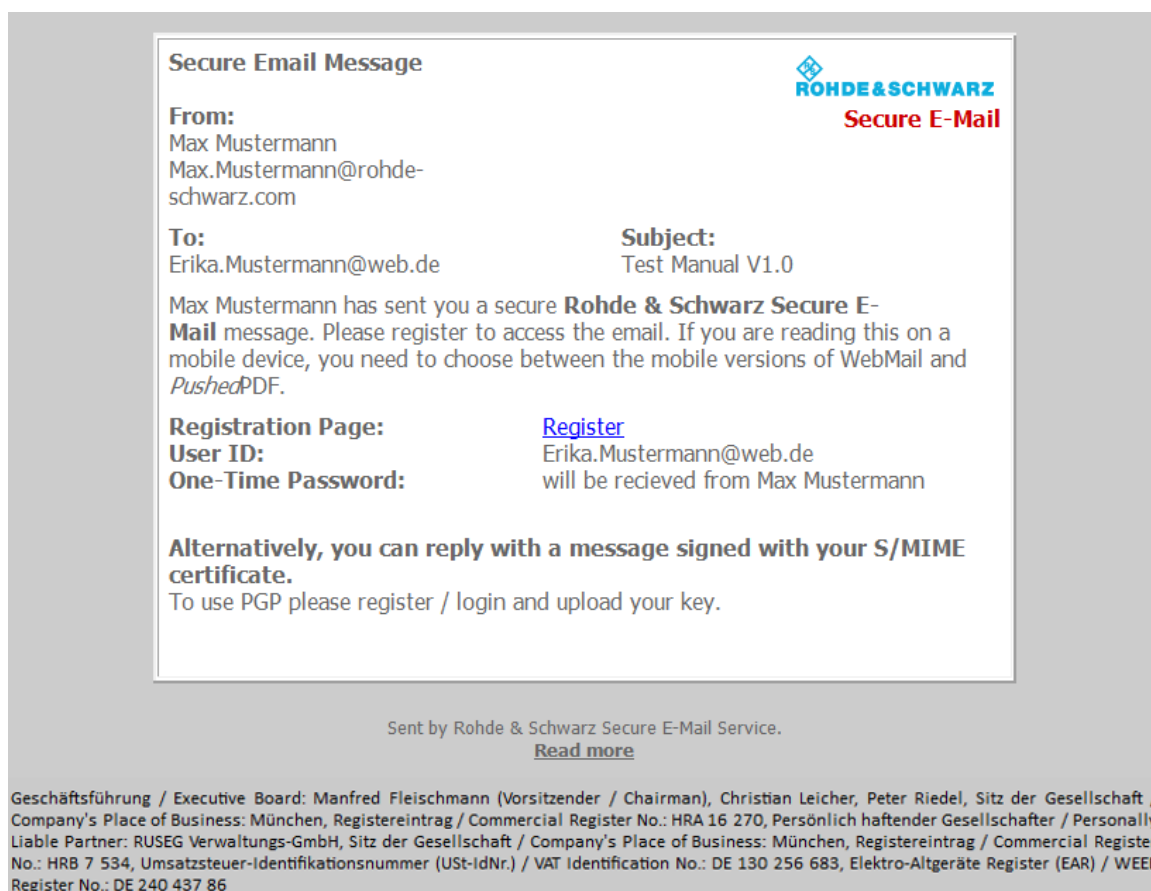


Fig. 1: Registration e-mail for Rohde & Schwarz Secure E-Mail.

You will receive the initial ("one-time") password mentioned in the registration e-mail from your communications partner at Rohde & Schwarz. For that task, a different communications channel (such as a telephone call or a letter) is used – for your protection – instead of e-mail. You need the initial password to register on the Rohde & Schwarz Secure E-Mail web interface and read your confidential e-mail there.

This registration e-mail is signed with a key that has been issued by the Quovadis certification authority that Rohde & Schwarz uses.



# 4 Rohde & Schwarz Secure E-Mail Webinterface

If you do not have the capabilities to transmit confidential e-mail communications using S/MIME, PGP or TLS encryption, you can use the Rohde & Schwarz Secure web interface.

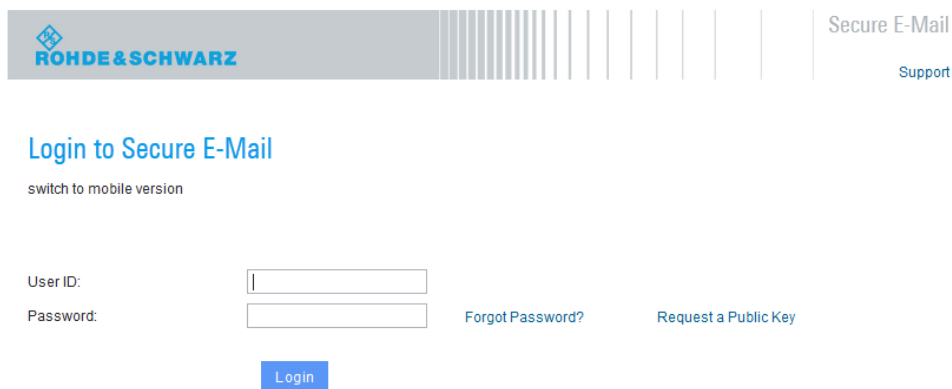
The registration password that you receive from your Rohde & Schwarz contact only works for your initial login to our system. For this reason, the first time that you log in, you must change this one-time password to a password of your choice. The new password must adhere to these guidelines:

- At least 9 characters, but no more than 20 characters
- At least one uppercase letter, one lowercase letter and one number

The password must be changed every 90 days. The e-mails remain stored in the Rohde & Schwarz Secure E-Mail system for a period of 90 days. During this period, you can access the e-mails at any time via a browser using your user ID (your e-mail address) and password. When a new e-mail arrives in your Rohde & Schwarz Secure E-Mail mailbox, you are notified with a message.

## 4.1 Registering on the Rohde & Schwarz Secure E-Mail web interface

Using your browser, open the page <https://securemail.rohde-schwarz.com>; the following registration window will appear (Fig. 2):



The screenshot shows the login interface for the Rohde & Schwarz Secure E-Mail system. At the top left is the Rohde & Schwarz logo. To the right, it says "Secure E-Mail" and "Support". Below the logo, there is a heading "Login to Secure E-Mail" and a link "switch to mobile version". The main form contains two input fields: "User ID:" and "Password:". To the right of the password field are links for "Forgot Password?" and "Request a Public Key". A blue "Login" button is positioned below the password field.

Fig. 2: Rohde & Schwarz Secure E-Mail web interface – login mask.

**Enter your user ID (your e-mail address) in the "User ID" field. In the password field, enter your initial (one-time) password (from then on, always use the personal password that you have chosen). After you have entered and confirmed this information, you receive the following message (see Fig. 3), which prompts you to proceed.**

## Welcome at Rohde & Schwarz Secure E-Mail

You can read the confidential information using Rohde & Schwarz Secure E-Mail.

Rohde & Schwarz Secure E-Mail

Please click next to start the enrollment process for Rohde & Schwarz Secure E-Mail.

[Proceed](#)

Fig. 3: Rohde & Schwarz Secure E-Mail web interface – welcome message.

## 4.2 Entering the user information

In the next step, enter your name and your new password (see Fig. 4).

ROHDE & SCHWARZ Secure E-Mail

### User Information

You have been auto-registered. To access the secured email that was sent to you, please fill out the fields below and submit this form.

---

User ID: Erika.Mustermann@web.de

Full Name:

New Password:

Confirm Password:

Language:  ▼

---

The password must contain at least 9 and at maximum 20 characters.  
It must contain at least

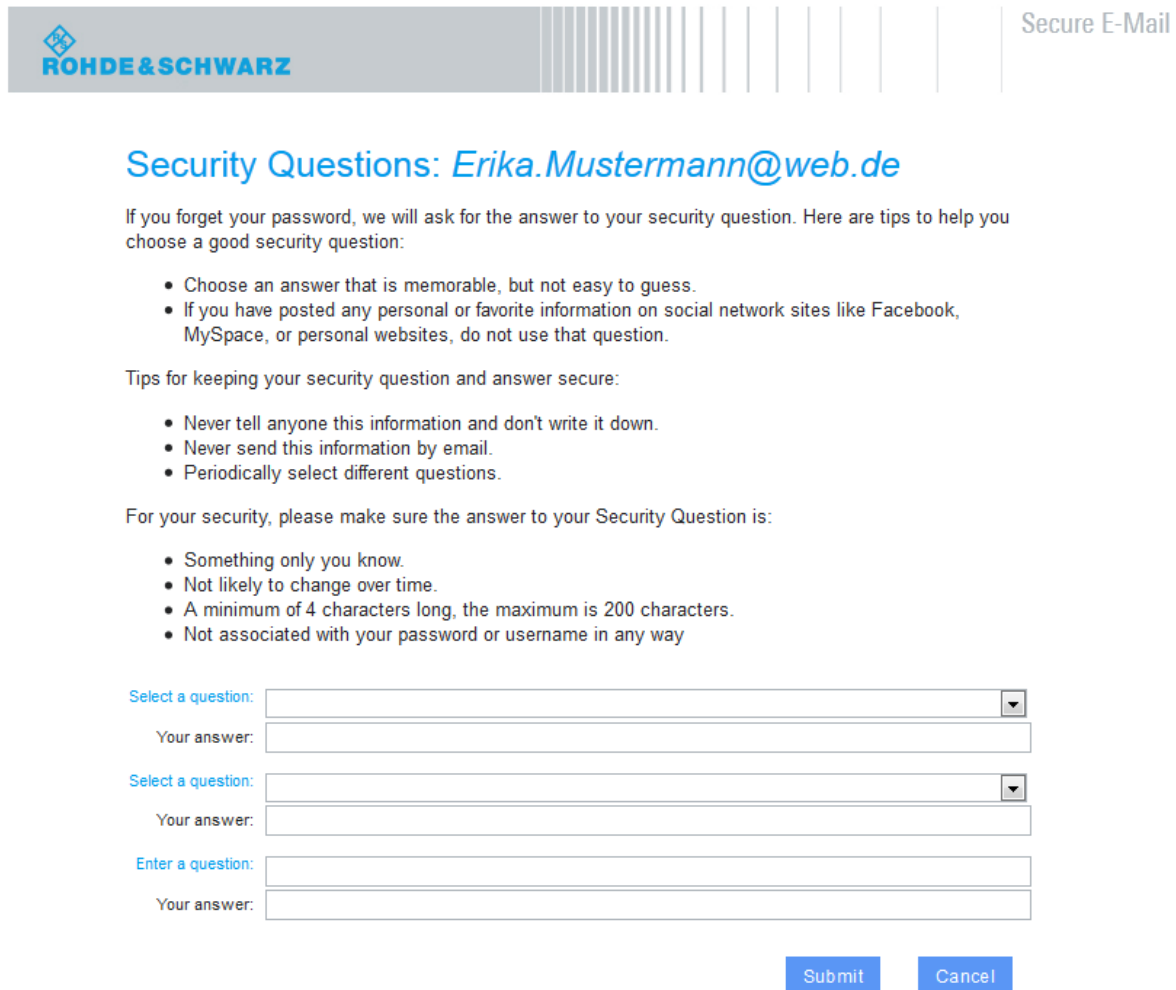
- one letter
- one number
- one upper case
- one lower case

[Submit](#) [Cancel](#)

Fig. 4: Rohde & Schwarz Secure E-Mail – defining the user ID/password.

## 4.3 Defining the security questions / responses

Now you are prompted to select and answer three security questions (two predefined and one user-defined). You will need the responses to these security questions if you forget your password. In order to ensure that your account is not misused, you must comply with the rules shown in Fig. 5.



The screenshot shows the 'Secure E-Mail' interface for the user *Erika.Mustermann@web.de*. It includes the Rohde & Schwarz logo, a barcode, and a header with the text 'Secure E-Mail'. The main heading is 'Security Questions: Erika.Mustermann@web.de'. Below this, there is a paragraph of text and two bulleted lists of tips. The first list provides general advice on choosing a security question, and the second list provides advice on keeping the question and answer secure. The third section, 'For your security, please make sure the answer to your Security Question is:', includes another bulleted list of requirements for the answer. At the bottom, there are three sets of input fields: two for selecting predefined questions and one for entering a custom question. Each set consists of a dropdown menu for the question and a text box for the answer. At the very bottom right, there are 'Submit' and 'Cancel' buttons.

ROHDE & SCHWARZ

Secure E-Mail

### Security Questions: *Erika.Mustermann@web.de*

If you forget your password, we will ask for the answer to your security question. Here are tips to help you choose a good security question:

- Choose an answer that is memorable, but not easy to guess.
- If you have posted any personal or favorite information on social network sites like Facebook, MySpace, or personal websites, do not use that question.

Tips for keeping your security question and answer secure:

- Never tell anyone this information and don't write it down.
- Never send this information by email.
- Periodically select different questions.

For your security, please make sure the answer to your Security Question is:

- Something only you know.
- Not likely to change over time.
- A minimum of 4 characters long, the maximum is 200 characters.
- Not associated with your password or username in any way

Select a question:

Your answer:

Select a question:

Your answer:

Enter a question:

Your answer:

Fig. 5: Rohde & Schwarz Secure E-Mail – defining security questions.

## 4.4 Login

Once you have successfully registered, you are led to the login window (Fig. 6). At this point, you must log in using your e-mail address and the password that you just established.

ROHDE & SCHWARZ

Secure E-Mail  
Support

### Login to Secure E-Mail

[switch to mobile version](#)

User ID:

Password:  [Forgot Password?](#) [Request a Public Key](#)

[Login](#)

Fig. 6: Rohde & Schwarz Secure E-Mail – login mask.

## 4.5 Your Rohde & Schwarz Secure E-Mail mailbox

In the next step (Fig. 7), you will see an overview page for your mailbox.

ROHDE & SCHWARZ

Secure E-Mail  
[Logout](#)

Overview  
New Message  
Inbox  
Drafts  
Sent Messages  
Trash  
☒ Preferences

### Overview [Help](#)

Subfolders	Emails	New Emails	Size
Inbox	4	4 ( 55.1 KB )	55.1 KB
Sent Messages	0	0 ( 0 bytes )	0 bytes
Drafts	0	0 ( 0 bytes )	0 bytes
Trash	0	0 ( 0 bytes )	0 bytes
<b>Total:</b>	<b>4</b>	<b>4</b>	<b>55.1 KB</b>

Fig. 7: Rohde & Schwarz Secure E-Mail – mailbox overview page.

## 4.6 Your Rohde & Schwarz Secure E-Mail inbox

The messages that the system has stored for you are listed in chronological order in your inbox (Fig. 8). By clicking on the subject line or on the envelope icon, you can open the corresponding message. Messages that have not been read are indicated by a closed envelope.

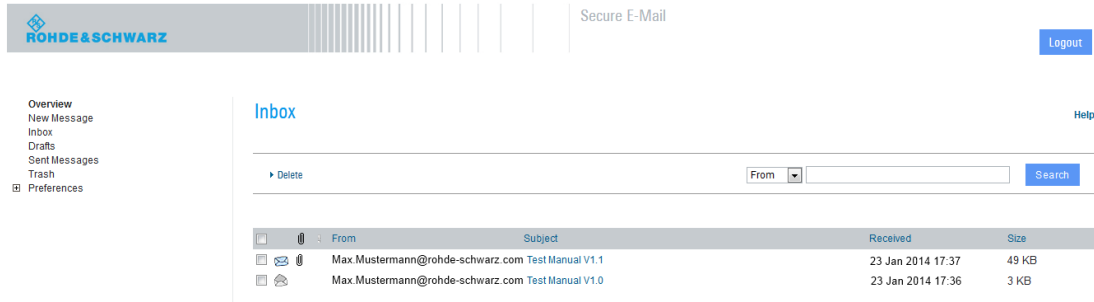


Fig. 8: Rohde & Schwarz Secure E-Mail – inbox.

When an e-mail contains an attachment, this is indicated by a paper clip shown next to the sender's name. You can download any file attachments onto your computer. In addition, you have the option to store the e-mail as an .html or \*.pdf file on your hard drive (see Fig. 9). It is also possible to export the e-mail as an \*.eml file so that you can import the e-mail into your e-mail program (such as Mozilla Thunderbird or Microsoft Outlook).

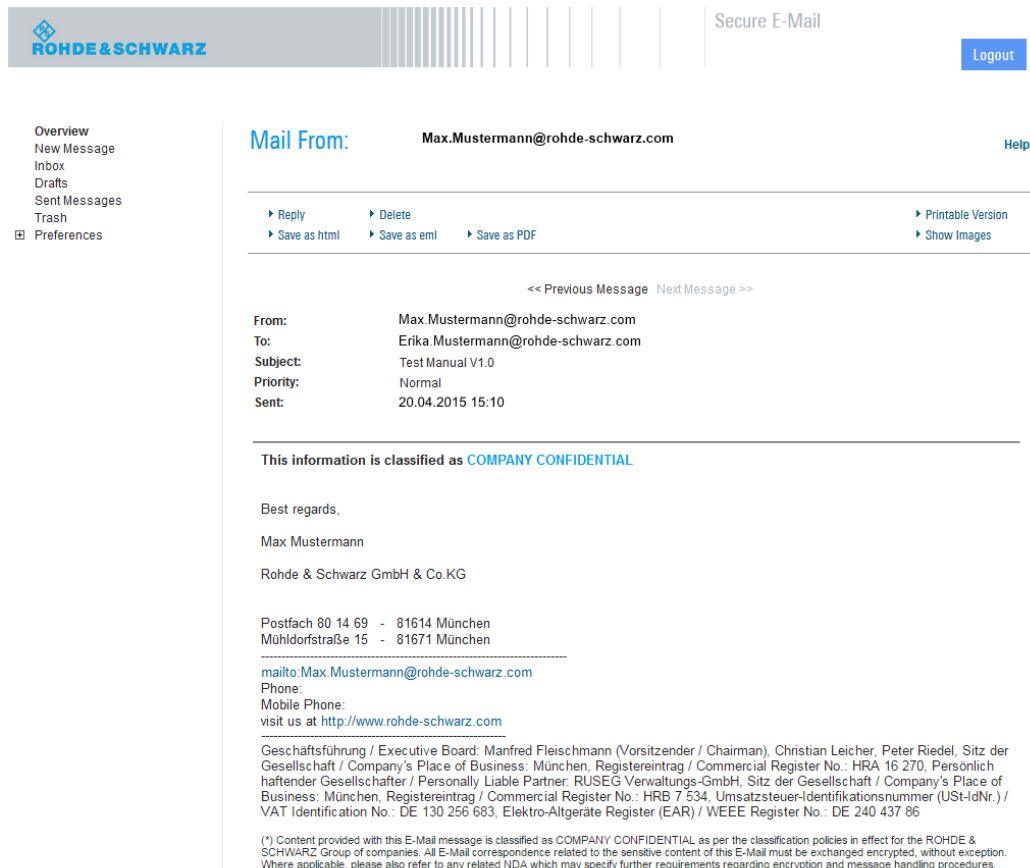
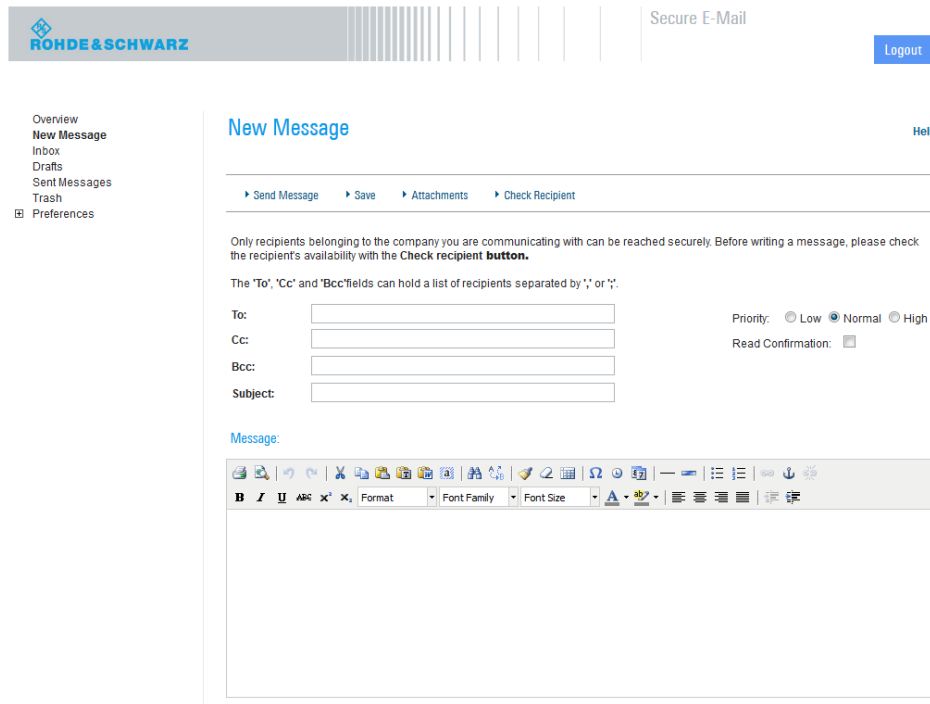


Fig. 9: Rohde & Schwarz Secure E-Mail web interface – e-mail.

## 4.7 Responding to an e-mail

You can also use the webmail interface to send secure messages to Rohde & Schwarz (Fig. 10). This can be a response to an existing e-mail in your mailbox, or it can be a new message. You can attach files to any e-mail. The "To:", "Cc:" and "Bcc:" fields only accept valid Rohde & Schwarz e-mail addresses. If you want to address multiple people at Rohde & Schwarz, their addresses are to be separated by a comma (",") or semicolon (";"). It is not possible to send an e-mail to a non-Rohde & Schwarz address; consequently, any message containing such an address will be rejected.

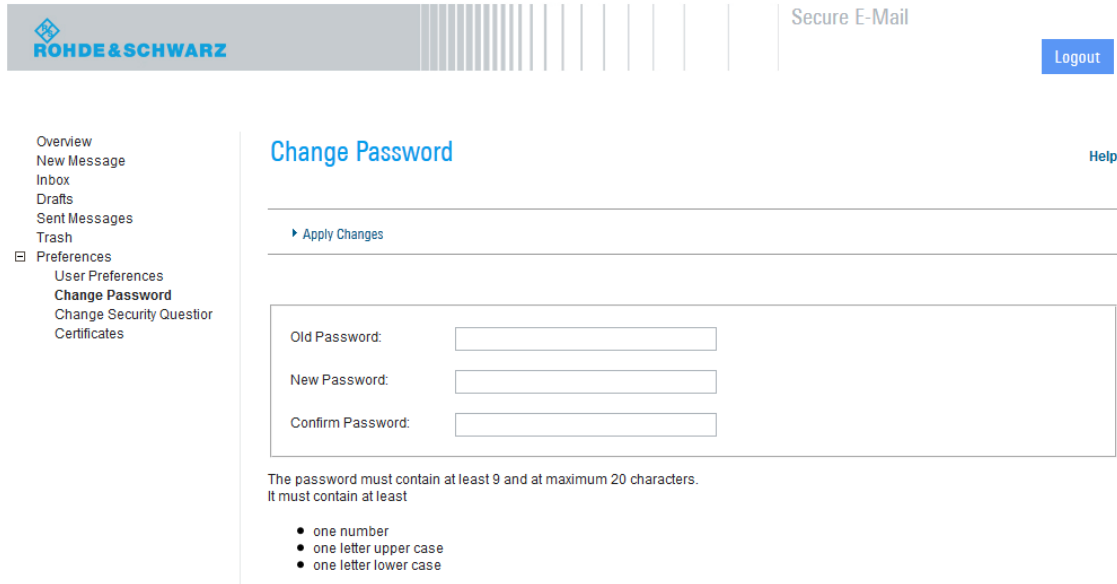


The screenshot displays the 'New Message' interface in the Rohde & Schwarz Secure E-Mail webmail system. At the top left is the Rohde & Schwarz logo, and at the top right is the 'Secure E-Mail' header with a 'Logout' button. A left-hand navigation menu includes 'Overview', 'New Message' (highlighted), 'Inbox', 'Drafts', 'Sent Messages', 'Trash', and 'Preferences'. The main content area is titled 'New Message' and includes a 'Help' link. Below the title are navigation links: 'Send Message', 'Save', 'Attachments', and 'Check Recipient'. A warning message states: 'Only recipients belonging to the company you are communicating with can be reached securely. Before writing a message, please check the recipients availability with the **Check recipient button**.' Below this, a note says: 'The "To", "Cc" and "Bcc" fields can hold a list of recipients separated by ',' or ';'.' The form contains input fields for 'To:', 'Cc:', 'Bcc:', and 'Subject:'. To the right of these fields are radio buttons for 'Priority' (Low, Normal, High) and a checkbox for 'Read Confirmation:'. Below the form is a 'Message:' label and a rich text editor toolbar with options for bold, italic, underline, text color, background color, font family, font size, bulleted list, numbered list, link, unlink, and insert image. The main text area of the editor is currently empty.

Fig. 10: Rohde & Schwarz Secure E-Mail web interface – creating a new e-mail.

## 4.8 Changing your password

You can change your password at any time via the Preferences – Change Password menu. To do so, you must first enter your old password. Then enter a new password, which must meet the requirements shown in Fig. 11.

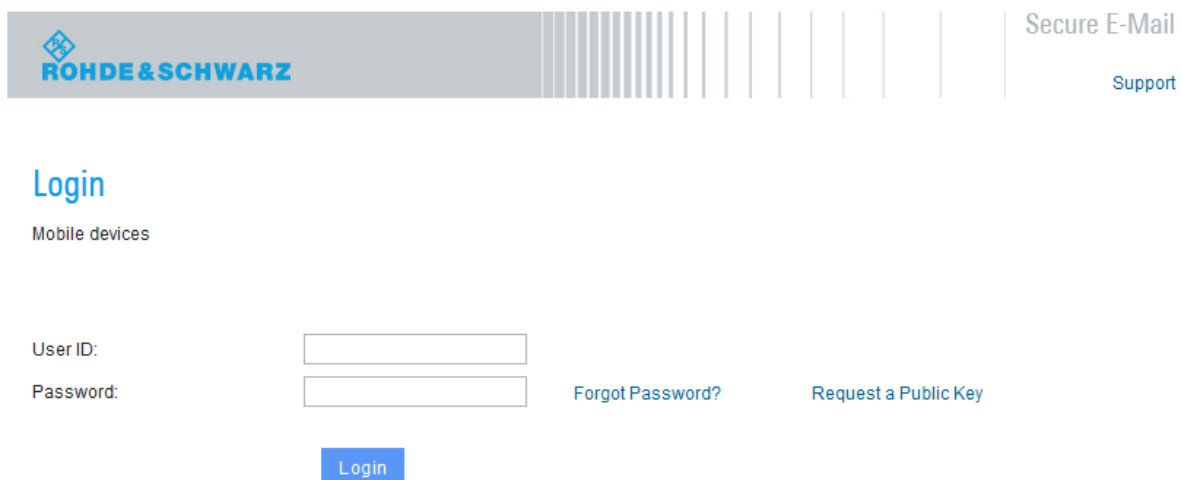


The screenshot shows the 'Change Password' page in the Rohde & Schwarz Secure E-Mail web interface. The page has a header with the Rohde & Schwarz logo and 'Secure E-Mail' text, and a 'Logout' button. A left sidebar contains a navigation menu with options like Overview, New Message, Inbox, Drafts, Sent Messages, Trash, Preferences, User Preferences, Change Password, Change Security Question, and Certificates. The main content area is titled 'Change Password' and includes a 'Help' link. Below the title is an 'Apply Changes' button. The form contains three input fields: 'Old Password:', 'New Password:', and 'Confirm Password:'. Below the form, there is a password requirement notice: 'The password must contain at least 9 and at maximum 20 characters. It must contain at least' followed by a bulleted list: 'one number', 'one letter upper case', and 'one letter lower case'.

Fig. 11: Rohde & Schwarz Secure E-Mail web interface – changing your password.

## 4.9 Forgotten your password?

The login mask for the Rohde & Schwarz Secure E-Mail web interface (<https://securemail.rohde-schwarz.com>) allows you to reset your password on your own. To do so, click on "Forgot Password?" in the login mask (Fig. 12). After that, you will be prompted to enter your complete e-mail address for which the password is to be reset (Fig. 13). The dialog box that then follows (Fig. 14) prompts you to answer the security questions correctly. Once you have answered all of them correctly, you can set a new password (Fig. 15). After that, you will be returned to the Rohde & Schwarz Secure E-Mail web interface.



The screenshot shows the 'Login' page in the Rohde & Schwarz Secure E-Mail web interface. The page has a header with the Rohde & Schwarz logo and 'Secure E-Mail' text, and a 'Support' link. The main content area is titled 'Login' and includes a 'Mobile devices' link. Below the title are two input fields: 'User ID:' and 'Password:'. To the right of the 'Password:' field are two links: 'Forgot Password?' and 'Request a Public Key'. Below the input fields is a 'Login' button.

Fig. 12: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 1.

## Password reset

You can reset your forgotten password with the security questions you have chosen before. Please enter your email address.

Your Email Address

[Next Step](#)

Fig. 13: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 2.

## Password reset for the email address: *Erika.Mustermann@web.de*

Please enter the answers of the questions you have selected before.

What is your oldest sibling's middle name?

What was your childhood nickname?

What was the last name of your third grade teacher?

If you do not know the answers anymore, please contact your communication partner.

[Back](#) [Next Step](#)

Fig. 14: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 3.

## Change Password

New Password:

Confirm Password:

[Apply Changes](#)

The password must contain at least 9 and at maximum 20 characters.  
It must contain at least

- one number
- one letter upper case
- one letter lower case

Fig. 15: Rohde & Schwarz Secure E-Mail web interface – resetting your password, step 4.



## 4.10 Administration of S/MIME certificates or PGP keys

In case you own a S/MIME certificate or a PGP key for e-mail encryption, these keys can be used for encrypted e-mail communication with Rohde & Schwarz. You are able to deposit and manage your public keys using the Rohde & Schwarz Secure E-Mail web interface.

You can manage your public keys at any time via the Preferences – Certificates menu.

The screenshot displays the 'My Certificates' page in the Rohde & Schwarz Secure E-Mail web interface. The page header includes the Rohde & Schwarz logo and the text 'Secure E-Mail' with a 'Logout' button. A left-hand navigation menu lists options such as 'Overview', 'New Message', 'Inbox', 'Drafts', 'Sent Messages', 'Trash', and 'Preferences' (with sub-options for 'User Preferences', 'Change Password', 'Change Security Questions', and 'Certificates').

The main content area is titled 'My Certificates' and features a 'Help' link. Below the title is a 'Certificates Management' section containing a 'Delete' button. A table lists the certificates with columns for 'Issuer', 'Subject', 'Valid until', and 'Creation Date'. One certificate is listed with a valid until date of '01 Dec 2015' and a creation date of '01 Dec 2014'. Below the table are two 'Import' sections: 'Import (S/MIME)' and 'Import (PGP)'. Each section includes a text input field for the certificate file name, a 'Browse...' button, and an 'Import' button.

	Issuer	Subject	Valid until	Creation Date
<input type="checkbox"/>	[Redacted]	[Redacted]	01 Dec 2015	01 Dec 2014

Fig. 16: Rohde & Schwarz Secure E-Mail web interface – administration of S/MIME certificates and PGP keys

At this point you are able to upload your public S/MIME certificates or PGP keys using the import function. Likewise you can remove outdated or invalid keys using the “delete” button at the top of the frame.

## 4.11 Mobile login

The Rohde & Schwarz Secure E-Mail web interface is also available in a slimmed-down form to enable access via a mobile device (see Fig. 17 and Fig. 18). You can access this version via the "Mobile Devices" link (<https://securemail.rohde-schwarz.com/mobileLogin.jsp>). There, the following functions are available to you:

- Read/write/respond to messages
- Delete messages
- Change password

The screenshot shows the mobile login page. At the top left is the Rohde & Schwarz logo and the text "Secure-Email". Below this is a link for "Hilfe/Support". The main heading is "Login to Secure E-Mail". There are two input fields: "User ID:" and "Password:". Below the password field is a blue "Login" button. At the bottom left, there is a link "switch to desktop version". On the bottom right, there is a list of links: "Corporate Website", "Imprint", "Statement of Privacy", "Terms & Conditions", "Legal Information", and "Terms of Use".

Fig. 17: Rohde & Schwarz Secure E-Mail web interface – mobile login.

The screenshot shows the mobile inbox page. At the top left is a blue "Logout" button. To its right is the Rohde & Schwarz logo and the text "Secure-Email". Below this is the text "Inbox: Erika.Mustermann@web.de". There are two blue buttons: "New Message" and "Delete". Below these are two email entries. Each entry has a checkbox on the left, a link to "Max.Mustermann@rohde-schwarz.com", the subject "Test Manual V1.1" (or "V1.0"), and the date and time "23 Jan 2014 17:37" followed by the size "49 KB" (or "3 KB"). At the bottom, there are two blue buttons: "Delete" and "Change Password".

Fig. 18: Rohde & Schwarz Secure E-Mail web interface – mobile inbox.

## 5 Notes

**Please note the following information for the Rohde & Schwarz Secure E-Mail web interface:**

- The Rohde & Schwarz Secure E-Mail web interface mailbox is not a permanent archive. Please store your messages and their attachments on your own computer. Old e-mails will be deleted from your mailbox after 90 days. Accounts are deleted regularly after 180 days of inactivity.
- The maximum storage capacity for your Rohde & Schwarz Secure E-Mail web interface account is 50 Mbyte.

## 6 FAQ

**Q01:** I can't find the registration e-mail.

**A01:** Please also check your "unknown" or "spam" directory.

**Q02:** What is my user ID?

**A02:** Your personal e-mail address serves as your user ID.

**Q03:** What are the requirements for defining a password?

**A03:** The password must be at least 9 but no more than 20 characters long. It must contain at least one uppercase letter, one lowercase letter and one number.

**Q04:** I want to log in to my Rohde & Schwarz Secure E-Mail mailbox, but I no longer have the e-mail containing the link.

**A04:** You can reach the login page at <https://securemail.rohde-schwarz.com>. There you can log in using your e-mail address and the password that you defined during registration.

**Q05:** What are the security questions for?

**A05:** If you ever forget your password, you can reset it yourself in the self-service portal by correctly answering the security questions.

**Q06:** What happens if I don't answer the security questions correctly?

**A06:** Your account will be blocked. In this case, please get in touch with your contact person at Rohde & Schwarz, who will contact the IT staff member responsible for this. You will then receive a new registration password. Using that password, you can reregister.

**Q07:** Where can I see who sent the e-mail?

**A07:** The sender always appears in the text of the registration e-mail or in any of the messages generated by the Rohde & Schwarz encryption gateway.

**Q08:** Is it also possible to respond to e-mails from the mailbox?

**A08:** Yes, you can respond to e-mails in the Rohde & Schwarz Secure E-Mail mailbox. You can also create a new message there for Rohde & Schwarz employees in order to send them information via a secure channel.

**Q09:** Is it also possible to send attachments via the Rohde & Schwarz Secure E-Mail web interface?

**A09:** Yes, you can also attach files to your e-mails in the Rohde & Schwarz Secure E-Mail web interface in the same way as with conventional e-mail programs.

- Q10:** How long is the mailbox valid?
- A10:** Your account will be deleted after 180 days of inactivity. You will be notified if that occurs. For this reason, please store your messages and your attachments on your own computer. Rohde & Schwarz does not archive this data.
- Q11:** How long is a password valid?
- A11:** With the exception of the initial password, the password needs to be changed every 90 days. The new password cannot be the same as the old password.
- Q12:** What subject line and sender name are used for the registration e-mail for the Rohde & Schwarz Secure E-Mail web interface?
- A12:** Subject: *"Register to Receive an Encrypted Email"*  
From: Your Rohde & Schwarz communications partner
- Q13:** What should I do if I am not able to call up the e-mail in the Rohde & Schwarz Secure E-Mail web interface?
- A13:** Please ensure that you have already successfully registered for the Rohde & Schwarz Secure E-Mail web interface. If this is not the case, please first get in touch with your Rohde & Schwarz contact person, who will contact the IT staff member responsible. You will then receive a new registration password. Using that password, you can reregister.
- Q14:** How can I, as an external communications partner, exchange key material with Rohde & Schwarz without having to constantly go through the mailbox?
- A14:** If you want to make your S/MIME certificate available to us, send us a signed e-mail. If you use PGP, you can upload your certificate via the Rohde & Schwarz Secure E-Mail web interface. You can also use that option for your S/MIME certificate. If you want to obtain key material from Rohde & Schwarz, you can do so via the Rohde & Schwarz Secure E-Mail web interface (<https://securemail.rohde-schwarz.com/>).
- Q15:** Can I send a copy (using cc) to a person who is not from Rohde & Schwarz when responding to a message via the Rohde & Schwarz Secure E-Mail web interface?
- A15:** No, that is not possible, because the Rohde & Schwarz Secure E-Mail web interface is only to be used for the purpose of secure communications between you and Rohde & Schwarz.

## 7 Do you have any further questions?

If you have questions, please get in touch with your Rohde & Schwarz contact.

## Rohde & Schwarz

The Rohde & Schwarz electronics group offers innovative solutions in the following business fields: test and measurement, broadcast and media, secure communications, cybersecurity, radiomonitoring and radiolocation. Founded more than 80 years ago, this independent company has an extensive sales and service network and is present in more than 70 countries.

The electronics group is among the world market leaders in its established business fields. The company is headquartered in Munich, Germany. It also has regional headquarters in Singapore and Columbia, Maryland, USA, to manage its operations in these regions.

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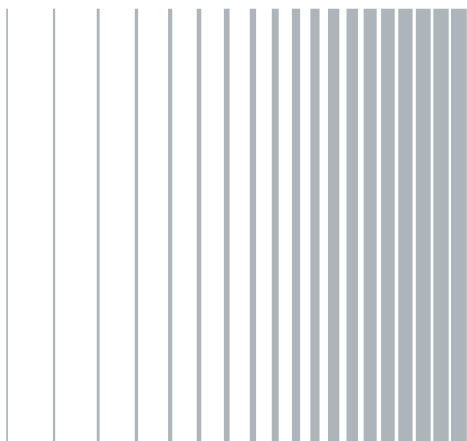
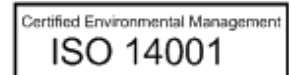
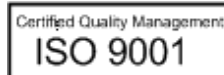
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## Sustainable product design

- Environmental compatibility and eco-footprint
- Energy efficiency and low emissions
- Longevity and optimized total cost of ownership



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