

Rohde & Schwarz
Service that adds value





We believe
your
instruments
should be
easy to
manage.

And so
should the
management
system.

R&S°Online Service Management provides you with a clear overview and helps you save time by simplifying the management of instrument data, service cases and

test equipment. You also benefit from numerous service management functions. A clear user interface makes operation intuitive.

Easy to manage: all the advantages of R&S®Online Service Management

Precision instruments, customized services, easy management – we help you with all you need. Our user-friendly R&S®Online Service Management ensures that you have complete control of your Rohde & Schwarz test equipment at all times. This simple management system contains your current service cases, complete service history and all documents for your instruments. See what you get:

Secure

R&S®Online Service Management gives you secure access to all service-related data, 24-7. Just log on to the password-protected space at my.rohde-schwarz.com/service to conveniently manage your service requests and calibration schedule, wherever you are.

Added value

Rohde & Schwarz encryption meets the highest standards. We make sure that you, and only you, can access your data.

Comprehensive

To make sure that you have more time for your core business, we put all your instrument data together in one place for an easy overview. It shows you all the documentation and configuration data for your instruments, as well as the status of repairs and calibrations. At a glance, you can track service cases, make new requests and see active and inactive warranties.

Added value

R&S®Online Service Management also allows you to manage other manufacturers' instruments that we service. Calibration documents and lists can be exported in standard formats.

Efficient

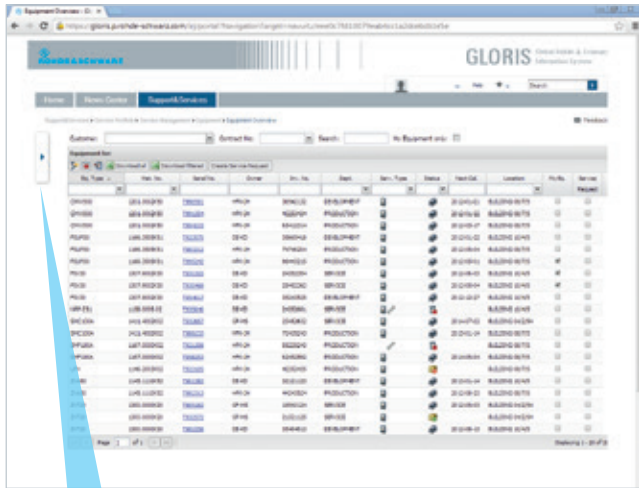
A good management system should make even complex things easier. The R&S®Online Service Management helps you organize your service cases, making previous, current and scheduled calibrations easy to enter and manage. The easy operation and clear navigation save you time as well as unnecessary paperwork.

Added value

R&S®Online Service Management can also be set up to alert you to upcoming calibration dates.

Functions and operation of R&S®Online Service Management

Comprehensive functions, intuitive navigation – R&S®Online Service Management is as easy to use as it is helpful in managing your instruments and service cases. A clear navigation menu brings together equipment, service requests, contracts and more, and gives you complete control.



Overview of R&S®Online Service Management.

- Service Management
 - Equipment
 - Equipment Overview
 - Calibrated Equipment
 - Upcoming Calibrations
 - Calibration Overdue
 - Calibration not Required
 - Discarded or set in Use
 - Service Requests
 - Create Service Request
 - Pending Service Requests
 - Service Request History
 - Contracts
 - Active Contracts
 - Contract History
 - Personal Data
 - Update My Equipment
 - My User Preferences
 - Support
 - User Manual
 - Show support notices
 - Call me back
 - Contact

Equipment

Manage your equipment – see at a glance whether an instrument was recently calibrated or needs to be in the near future.

Service requests

Place service requests, track the status of orders or review past services. You can also download calibration and service reports.

Contracts and more

Keep your contracts in view and store your personal data – user, division, contact information and much more.

Placing a service request: quick and easy

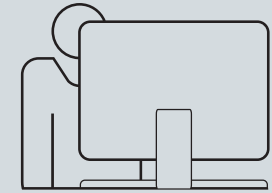
R&S®Online Service Management is there when you want to get instruments calibrated or order other services. You can place orders from anywhere, at any time, quickly and easily.

1.



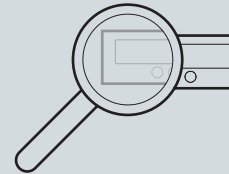
Just log on to ...

2.



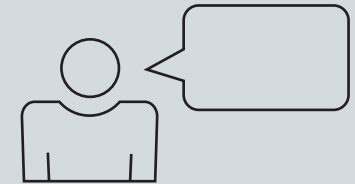
... my.rohde-schwarz.com/service to ...

3.



... see the specifics of your instruments, ...

4.



... place service requests quickly and easily, ...

5.



... and get the information you need ...

6.



... to manage your assets.

Service that adds value

- | Worldwide
- | Local and personalized
- | Customized and flexible
- | Uncompromising quality
- | Long-term dependability

Service & sales locator

www.rohde-schwarz.com/contact

Regional contact

- | Europe, Africa, Middle East | +49 89 4129 123 45
customersupport@rohde-schwarz.com
- | North America | 1 888 TEST RSA (1 888 837 87 72)
customer.support@rsa.rohde-schwarz.com
- | Latin America | +1 410 910 79 88
customersupport.la@rohde-schwarz.com
- | Asia/Pacific | +65 65 13 04 88
customersupport.asia@rohde-schwarz.com
- | China | +86 800 810 82 28 | +86 400 650 58 96
customersupport.china@rohde-schwarz.com

www.rohde-schwarz.com

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