

CERTIFICATE

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Make ideas real



Rohde & Schwarz SwissQual AG, as the issuer of this document, certifies that



Telia Eesti AS

Mustamäe tee 3

15033 Tallinn

Estonia

attained the

Best Voice Service Performance Score

for Estonia, assessed during Telia Estonia's nationwide benchmarking campaign from September 6 to October 2, 2024.

We congratulate **Telia Estonia** for ranking first with a voice score of **374 out of 400 points** on the Rohde & Schwarz Network Performance Score for voice service performance in line with ETSI TR 103 559.

Axel Hansmann

CEO Rohde & Schwarz SwissQual AG



Link to benchmarking
campaign details



Scoring methodology in
line with ETSI TR 103 559

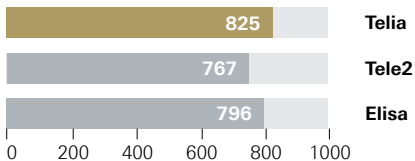


NETWORK PERFORMANCE SCORE

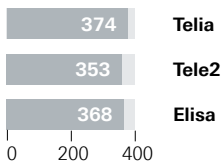
Rohde & Schwarz SwissQual AG performed a mobile network benchmarking campaign assessing the quality and performance of Estonia's leading mobile operators. The drive-test based data collection campaign was implemented from September 6 to October 2, 2024 and covered Estonia's major cities, towns and roads.

During this mobile network benchmarking campaign, over 12,000 voice calls were performed to calculate a Network Performance Score in line with ETSI TR 103 559.

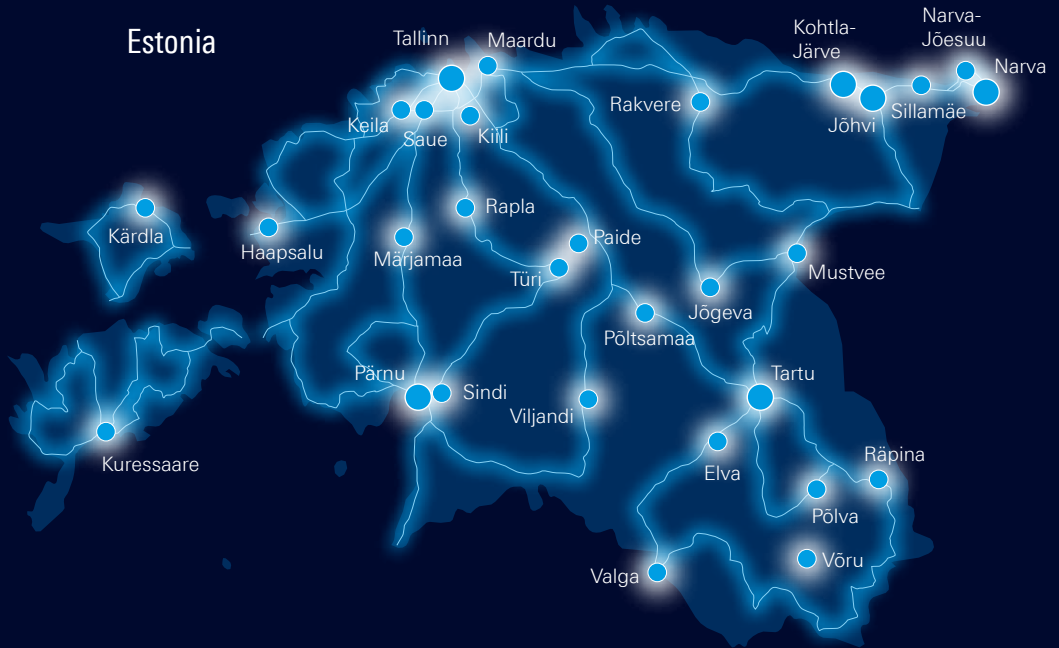
Network Performance Score



Voice Service Score



Estonia



Measurement campaign overview

- ▶ **Driven kilometers:** approx. 6,500 km
- ▶ **Time period:** September 6 to October 2, 2024
independently selected by Rohde & Schwarz SwissQual AG
- ▶ **Test routes:** Covering >64% of Estonian population,
routes selected independently by Rohde & Schwarz SwissQual AG
based on population and population density
- ▶ **Network operators:** Telia, Tele2, Elisa

MEASUREMENT CAMPAIGN METHODOLOGY

Rohde & Schwarz SwissQual AG applied a fully transparent, harmonized and end-user centric scoring methodology as described in ETSI TR 103 559 and calculates a single overall Network Performance Score in line with this integrative methodology.

The scoring methodology includes essential aspects of popular mobile services and the resulting Network Performance Score reflects user's perceived performance of a mobile network in daily use regardless of the available technologies. The overall Network Performance Score is an aggregation of rated service performance over different regions covered by mobile networks with a state-of-art mobile phone.

- ▶ Data collection and analysis follows established standards and rules as defined in ETSI and ITU-T.
- ▶ The performance assessment uses tests of popular services in mobile networks, such as voice telephony, data transfer, video and app-specific services.
- ▶ The applied methodology provides insights into dedicated service classes and individual KPIs as well as for individual pre-defined geographical or morphologic categories.
- ▶ The entire measurement campaign used state-of-the art smartphones supported by all operators in Estonia.
- ▶ Data collection and analysis used Rohde & Schwarz SwissQual AG de-facto industry standard benchmarking equipment that supports the Network Performance Score methodology.
- ▶ All measurements were performed in 5G preferred mode.

MEASUREMENT CAMPAIGN CONFIGURATION AND SETUP

VOICE SERVICE TESTING

Measurement device used for voice telephony testing: Samsung S24 Ultra (SM-S928B)



- ▶ Mobile-to-mobile voice calls between two smartphones, VoLTE enabled
- ▶ Call length 90s in line with ETSI TS 102 250-2 and TR 102 506
- ▶ Alternating speech transmission in both directions using a speech sample in line with ETSI TR 103 138 and defined in ITU-T P.501 Annex D
- ▶ Speech Quality measurement in line with ITU-T P.863 POLQA v3
- ▶ Success, setup time and speech quality evaluated in line with ITU-T E.804.1

About Rohde & Schwarz SwissQual AG

Together with teams from the global Rohde & Schwarz group of companies, our employees in the Swiss Rohde & Schwarz SwissQual AG subsidiary develop and market integrated solutions and managed services to test and improve the quality and performance of mobile networks.

Our experts for global benchmarking campaigns plan and run large-scale optimization and benchmarking campaigns and empower customers to make QoE centric business decisions with confidence, to deliver better services with higher quality for their end users, to reduce time to market for new technologies and services and to safeguard and increase the value of their business.

For more information about Rohde&Schwarz products visit:

www.rohde-schwarz.com/mnt

For more information about mobile network testing managed services visit:

www.rohde-schwarz.com/mnt/network-analytics-services

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Telia Estonia sponsored an independent evaluation of its mobile network performance that was conducted by Rohde&Schwarz SwissQual AG. Telia Estonia was ranked with the leading performance score in Estonia based on an ETSI approved methodology.